

## HOGAN USER GROUP Client Briefing

### 1. Background

We are truly looking forward to our first face to face HUG next week. It is a great opportunity to re-connect and share experiences and best practice with other clients, Luxoft and IBM.

### 2. Locations and food & beverage

The Luxoft team will be based at [The Sheraton DFW](#) from Monday morning 10<sup>th</sup> July until Friday pm July 15<sup>th</sup>.

On Wednesday we have the meeting rooms in the morning for any final preparations and can extend to the afternoon for client 1-2-1 meetings if requested.

Our Wednesday evening cocktail reception, that starts at 1930hrs, will be at the hotel as will our dinner on Thursday evening.

The HUG will take place in the [IBM Innovation Centre](#).

We will provide arrival coffee, coffee breaks and lunch on both days at the IBM venue. We finish with lunch on Friday at 1230hrs with the return hotel bus being booked for 1315hrs.

We will have pre-registered everybody and created name badges. You will need to bring a photo ID to receive your badge.

### 3. Transportation

There is parking available at the hotel for those that drive.

For those that arrive by air there is a shuttle bus. Below are the hotel's instructions to call their airport shuttle service.

#### Arrival at DFW International Airport

- Once you've retrieved your luggage, proceed down the elevator to the lower level
- Call 972-929-8400, press 1 for airport shuttle pick up
- Give the operator your Terminal and Gate location
- The operator will direct you to the closest Purple Courtesy Shuttle area
- Look for a Navy and White shuttle bus with Sheraton and Doubletree logo

#### Departure to DFW International Airport

- Hotel shuttle departs hotel promptly every 30 minutes from 6am-10:30pm (6am-6:30am-7am, etc).
- Hotel shuttle departs hotel promptly at the top of every hour from 11pm-5am (11pm-12am-1am, etc.)
- Be in the lobby 5-10 minutes prior to departure
- Give the shuttle driver your departing Terminal and Gate location

We will be providing a bus service from the hotel to the IBM Studio and back each day. This will leave at **0820hrs prompt** both mornings. We ask that you start to assemble from 0810hrs. The

studio is a short 10-minute ride away where there will be additional coffee/tea breakfast snacks etc. on arrival in case you miss breakfast.

Should you miss the bus look for some of our team who live locally that will act as “sweepers” and take you to the venue.

#### **4. Communications**

If you have any issues, please contact [duncan.alexander@dx.com](mailto:duncan.alexander@dx.com) or [terri.nelson@dx.com](mailto:terri.nelson@dx.com) +1(972)7682095. IBM coordination is Simon Jennings [simon.jennings@uk.ibm.com](mailto:simon.jennings@uk.ibm.com) +44 9070 089916

#### **5. Content**

We will be releasing two white papers, one on industry trends and one on Hogan Solutions (The Purple Book). The event content will be released to you early the following week along with requests for feedback.

## AGENDA

<b>Wednesday 12<sup>th</sup> July</b> <b>Evening drinks reception, Sheraton DFW, 1930hrs for 2 hours</b>			
<b>DAY 1 Thurs 13<sup>th</sup> July</b>	<b>Item</b>	<b>Luxoft Speaker</b>	<b>IBM speaker/ Innovation Centre</b>
0830-0900	Arrival		
0900	Welcome	Rebecca Di Pasqual	Simon Jennings
<b>BANKING BUSINESS TRENDS</b>			
0910	Luxoft and IBM joint commitment to Hogan	Anthony Coppellotti Global Banking Lead, Luxoft	Meredith Stowell, VP Ecosystem IBM Z and LinuxONE
0940	The Big Picture and The Big Issues	Ideation session followed by panel discussion: Genevieve Conner Head of Sales Americas	Meredith Stowell
1040	Break		
1110	Regulation in the Boardroom but what is the real issue?	Ed Grau, Senior Director Regulations & Compliance	
<b>BANKING TECHNOLOGY TRENDS</b>			
1145	Infusing AI into Core Banking		Elpida Tzortzatos, IBM Fellow - CTO AI for IBM Z & LinuxONE
1215	Summary of the morning	Rebecca Di Pasqual	
1230	Lunch		
1330	Best practices in optimizing, modernizing, and transforming core banking and surrounding platforms. Why mainframe hybrid cloud?	Suri Kandula Hogan Deliver Lead& Rajneesh Bharwal Hogan Transformation lead (Duncan Alexander, moderator)	Pete McCaffrey, Principal Product Manager Z Solutions, Anthony Davis Managing Director, ISV Partner Ecosystem
1430	Client Design Thinking session: Barriers to transformation		Innovation Centre Staff
1500	Break		
<b>HOGAN SOLUTIONS</b>			
1530	DevOps for Hogan	Rajneesh Bharwal Director Hogan Modernization	Kirk Chadrick, WW Leader IBM DevOps for Hybrid Cloud
1615	Benefits of zDIH	Guest speaker: Sean Ashley, Master Software Engineer, M&T Bank	Mythili K, Venkatakrishnan

			Distinguished Engineer, zDIH product owner
1730	Close & look forward	Duncan	Simon
1930	Dinner at the Hotel		
<b>DAY 2 Fri 14<sup>th</sup></b>	<b>Item</b>	<b>Luxoft Speaker</b>	<b>IBM speaker/ Innovation Centre</b>
0900	Welcome & recap	Moderator	
0910	Addressing the workplace challenges: education & skills scarcity	Laura De Villiers, Senior Program Manager Hogan Development & Support	
0940	Hogan External Pricing	Rajneesh Bharwal & Jerry Hall	
1015	Break		
1115	APIs & Microservices, zOS Connect, & systems of experience, BIAN	Rajneesh Bharwal & Smashing Ideas	
1145	Hogan Managed Services	James Hancock, Senior Program Manager Hogan Managed Services	
1215	Open Q&A		
1230	Close & lunch	Rebecca	
Afternoon	1-2-1 Client Clinics		

**Bus departs for hotel at 1315hrs.**

We look forward to meeting you next week.

**Best Regards,**

**Duncan Alexander  
Hogan Product Director**