



A DXC Technology Company

Enhance customer satisfaction and time-to-market with Luxoft's CLM solutions

Redefine your client lifecycle management (CLM) policies

Achieving your CLM compliance obligations often feels like walking a tightrope — balancing customer expectations for efficiency and security with the need for an internal regulatory framework that is both effective and robust. Missed targets in customer satisfaction and time-to-market are common, but they don't have to be.

Our CLM Solutions team at Luxoft has identified eight key areas that may be causing these misses. In this paper, we focus on one of the most critical: **Your CLM policies**.

Are you, as a Chief Compliance Officer, grappling with:



Meeting customer expectations while staying compliant with continually evolving regulations?



Embedding policies seamlessly into your current environment, transformation objectives, or the CLM application you're implementing?



Keeping business processes and applications up to date with regulatory changes?



Showcasing your value-to-grow contribution to foster stronger front office and customer relationships?



Convincing your operations partners of your process value-add?

If your answer to any of these questions is 'Yes,' Luxoft's CLM solutions team is ready to step in. We've partnered with global and regional banks to:

- Conduct comprehensive business and technical assessments, including gap analysis
- Design and implement rule-driven digital CLM journeys
- Implement a variety of global derivative reforms and investor protection regulations
- Define and configure rules to meet compliance requirements and obligations
- Improve throughput and reduce turnaround time for low and medium cases

With Luxoft, you get a partner equipped to help you achieve your targets. Our consulting and transformation services offer:

- CLM health check
- Change management
- Jurisdictional harmonization
- Business training and adoption

Explore how Luxoft's CLM Solutions team can elevate your CLM policies and overall strategy. Connect with us today to set a new standard in client lifecycle management.