

Luxoft Quality Policy

Luxoft is the design, data and development arm of DXC Technology, providing bespoke, end-to-end technology solutions for mission critical systems, products and services. We help create data-fueled organizations, solving complex operational, technological and strategic challenges. Our passion is building resilient businesses, while generating new business channels and revenue streams, exceptional user experiences and modernized operations at scale.

Quality is an essential part of Luxoft's business. At Luxoft, we keep a close eye on what we do for our customers, both external and internal. We direct our efforts to deliver products and services of high quality that meet the expectations of our customers. We aim to never compromise on the quality of our products and services. Therefore, all the people within the company should be engaged in our quality framework so that they clearly understand their responsibility and what actions they should take to build and support our Quality Management System.

The Luxoft Quality Policy encompasses the essential elements of our commitment to excellence and includes:

- Complying with relevant laws, regulations, and ISO 9001:2015 requirements as well as internal and other applicable requirements
- Contributing to a quality mindset with the objective of striving for the development and provision of products and services with zero defects
- Improving the Quality Management System to guarantee the quality of products and services, prevent quality incidents, and eliminate defects through the establishment, achievement, and review of quality objectives
- Fostering the involvement and promotion of quality responsibilities among Luxoft's employees and third parties through training and coaching, education, supervision, standards, and effective communication
- Providing the leadership, management, and resources required for achieving our quality objectives as well as reviewing the Quality Policy annually

To support this policy, we shall implement and maintain a continuously improving Quality Management System, as well as effectively control and monitor all processes that affect the quality of Luxoft's services and products.

This policy is communicated to all employees and all others who may be affected by it.

Signed by Michael Friedland
Chief Operating Officer

1-February-2022